



BlueBay

hotels & resorts

GRAND ESMERALDA

RIVIERA MAYA - MÉXICO



Category: 5 star

Season: Open all year

Location: 15 min from Playa del Carmen and 45 min from Cancún International Airport.

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Credit Card Accepted: Amex, Visa, MasterCard y Diners Club

ALL-INCLUSIVE

BOOKINGS

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Ideally situated on a 180-hectare beachfront property overlooking the crystal-clear turquoise waters of the Mexican Caribbean in the stunning Riviera Maya, **BlueBay Grand Esmeralda******* blends unique Mayan touches with contemporary design and offers a wide array of services to provide satisfaction and comfort for each of our guests.

ROOMS

The hotel has 980 specially decorated rooms distributed across 8 buildings as follows:

- Deluxe Rooms (*sea or garden view*).
- Suite with outdoor jacuzzi (*sea or garden view*).
- Suites with semi-private outdoor pool (*sea or garden view*).
- Connecting rooms subject to availability.

All Deluxe Rooms are equipped with two double beds or a King Size bed, a full bathroom with hairdryer, magnifying mirror, air conditioning, digital safe, minibar, flat-screen TV with cable, telephone, fan, coffee maker, ironing kit, and radio alarm clock. They also have a balcony or terrace. Maximum capacity: 4 people in any combination.

All Suites feature a King Size bed, a full bathroom with hairdryer, magnifying mirror, air conditioning, digital safe, minibar, flat-screen TV with cable, telephone, fan, coffee maker, ironing kit, and radio alarm clock. They also include a living room with a sofa bed, dining area, and an additional full bathroom. Maximum capacity: 4 people in any combination.

- Suites with a balcony and outdoor jacuzzi, located on the 1st and 2nd floors.
- Suites with a terrace and direct access to the semi-private outdoor pool, located on the ground floor.

Electricity: 110V (*standard American plug, European plugs require an adapter*)

FACILITIES

- 5 à la carte restaurants, offering specialties in Mexican, Italian, French, Steak, and Fish & Seafood cuisines.
- Coffee shop and Ice Cream Parlor.
- 3 swimming pools with a total area of 2750 m², with separate sections for children.
- Black & White Bar (open 24 hours).
- 2 tennis courts.
- Fully equipped gym.
- Conference rooms with a maximum capacity of 600 people.

ALL-INCLUSIVE

The All-Inclusive regime offers:

- Breakfast, lunch, and dinner buffet.
- **"Festival"** (*buffet*) open for breakfast from 7:00 AM to 11:00 AM, lunch from 12:00 PM to 3:30 PM, and dinner from 6:00 PM to 10:00 PM.
- **"Jal-Ha"** (*buffet*) open for breakfast from 7:00 AM to 12:00 PM, and lunch from 12:00 PM to 5:00 PM.
- **"Il Cuore di Rossi"**. Italian cuisine. R.P*.
- **"Don Isi"**. Mexican cuisine. R.P*.
- Open from 6:00 PM to 10:00 PM.
- **"L'Atelier"**. French cuisine. R.P*.
- Open from 6:00 PM to 10:00 PM.
- **"Sea Food"**. Fish and seafood. R.P*.
- Open from 6:00 PM to 10:00 PM.
- **"Steak House"**. American cuts of meat. R.P*.
- Open from 6:00 PM to 10:00 PM.
- **"House of Coffee"**. Coffee shop and ice cream parlor.
- Open from 10:00 AM to 10:00 PM.
- Snack Bar (*Buffet*) open for breakfast from 7:00 AM to 11:00 AM, and lunch from 12:00 PM to 3:00 PM.
- Late Snack. Open from 11:00 PM to 1:00 AM.
- Unlimited national and imported drinks: local beer, soft drinks, wines, and cocktails (*from 10:00 AM*), 24 hours at the Black & White bar.
- Snacks and Room Service available 24 hours with a service charge.

SERVICES

- 24-hour reception.
- Concierge service.
- Medical service (*additional charge*).
- Massage service (*additional charge*).
- Car rental service (*additional charge*).
- Travel agency and excursions.
- Babysitting service (*extra charge, 24-hour prior request, subject to availability*).

LEISURE AND SPORTS ACTIVITIES

- Kids Club for children 2-12 years old. ** *Children ages 2-4 must always be accompanied by an adult.*
- Recreational facilities.
- Commercial plaza with boutiques, kiosk, tobacco shop, and souvenir shops.
- Mexican artisan market in the hotel's commercial area once a week.
- Massages, facial and body treatments at the BlueBay Spa (*additional charge*).
- Non-motorized water sports: snorkeling, sailing, kayaking, and windsurfing.
- Entertainment and sports team.
- Tennis lessons.
- In the area (*additional charge*): diving, jet skis, catamaran tour, and fishing tour.
- Excursions to the most important archaeological zones of Mexico

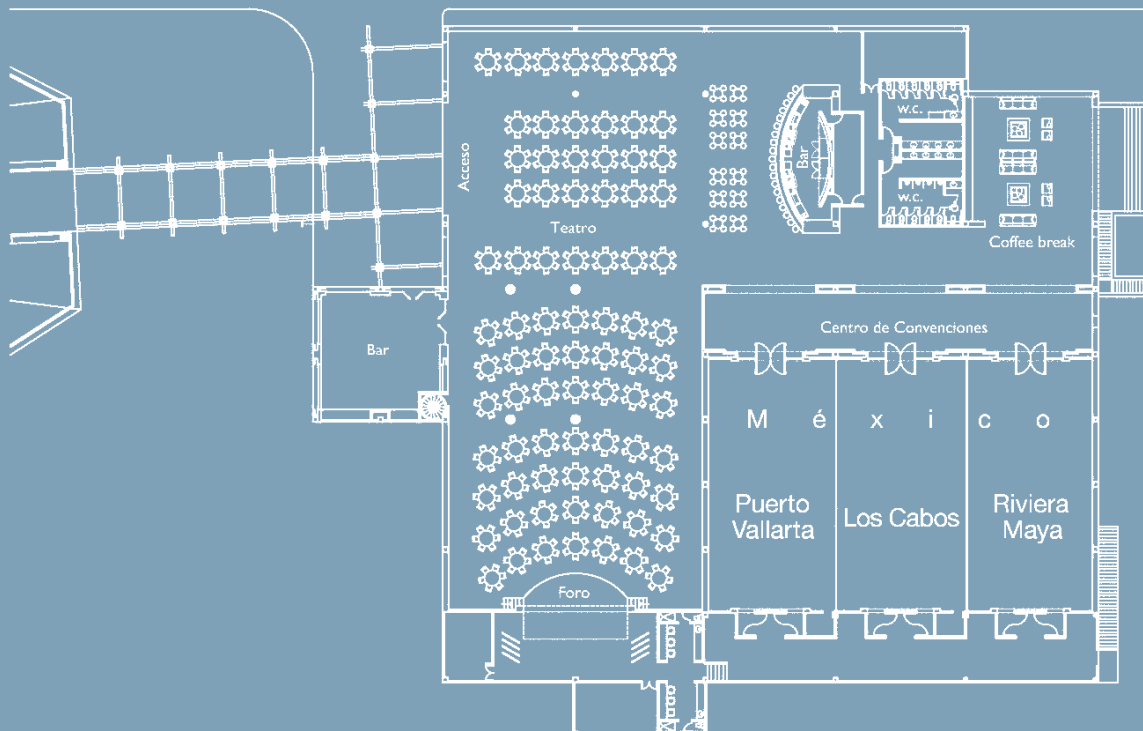
ROOMS BY BUILDING

BUILDING	DELUXE Garden View	DELUXE Ocean View	Swim Up SUITE	Jacuzzi SUITE	SUITE	LOFT	TOTAL BEDS
TULUM	92	26	1	2	0	1	122
COBA	28	8	8	12	0	0	56
LABNA	22	4	8	4	0	0	38
UXMAL	38	30	2	2	0	0	72
PALENQUE	63	121	0	0	4	0	188
BONAMPAK	192	0	0	0	4	0	196
CHICHEN ITZA	112	0	0	0		0	112
MAYAPAN	192	0	0	0	4	0	196
TOTAL							980

CONVENTION CENTRE

A space of 570m² is at your disposal with all the facilities to hold your event with a capacity of up to 600 people in an auditorium, in a flexible space that can be divided into 3 different rooms.

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CAPACITIES DEPENDING ON ASSEMBLY

HALL	DIMENSIONS	MEASURES m ²	AUDITORIUM	BANQUET	SCHOOL	“U” TYPE	COCKTAIL
MEXICO	570 m ²	19x30x5 HEIGHT	600	300	320	95	360
PUERTO VALLARTA	190 m ²	19x10x5 HEIGHT	160	100	81	42	120
LOS CABOS	190 m ²	19x10x5 HEIGHT	160	100	81	42	120
RIVIERA MAYA	190 m ²	19x10x5 HEIGHT	160	100	81	42	120